



Medical Provider Newsletter



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Educators Mutual Names New Chief Executive Officer

Educators Mutual's board of directors has named Steven C. Morrison as its new president and chief executive officer. Morrison has served as Educators Mutual's executive vice president of sales and marketing for the past seven years, during which the organization experienced remarkable growth.

"Steve brings tremendous industry acumen, deep experience and a passion for Educators Mutual," said board chair Gary Harmer. "Members, partners and employees will be well served by his leadership. He will build upon Educators Mutual's success in recent years and help the organization in furthering our mission of maximizing benefits while keeping premiums low."

Prior to joining Educators Mutual in 2001, Morrison served as an internal auditor and as manager of member services, quality and reporting for Regence BlueCross BlueShield. He also has worked as a senior auditor for the Defense Contract Audit Agency.

"I am excited by the opportunity to serve in this position," said Morrison. "I will work to direct our focus on core products, including medical, dental and vision and will strive to implement initiatives to control costs and provide plans designed to manage and improve the health of our members."

Morrison graduated from Weber State University with a bachelor's degree in accounting. He maintains a license as a Certified Public Accountant in Utah and has owned and operated a number of small businesses. He also serves in many community capacities, including as a member of the board of directors for Junior Achievement.

Morrison succeeds Andy Galano, who recently announced his retirement after serving for 13 years as Educators Mutual's CEO.

Educators Mutual Introduces New Medical Director

We are pleased to introduce our new medical director, Dr. James Overall. Dr. Overall brings to Educators Mutual many years of professional experience in academics and administration.

Dr. Overall's professional career has centered on his academic teaching positions. In the 1970s, Dr. Overall began teaching at the University of Utah School of Medicine in pediatrics and microbiology. He continued teaching in the pediatric field, becoming a full-time professor in 1979. In 1996, Dr. Overall retired from the full-time faculty at the University of Utah School of Medicine to pursue other interests in the medical realm.

In addition to academics, Dr. Overall has had vast experience in various administrative positions over the years, having served in leadership roles for many boards, committees and organizations.

As the medical director for Educators Mutual, Dr. Overall will provide objective review for medical records and complex claims, resolve standards of practice questions and render opinions on provider credentialing issues. In addition, Dr. Overall will provide our staff with feedback and recommendations on how to utilize and adhere to our quality standards.

Did You Know?

In 2010, the turn-around times for our claims processing has continued to excel.

So far in 2010, the average time to process a clean claim is 6.9 days. In addition, 99.8 percent of all claims are processed within 30 days.



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