



Thanks for your input

We have completed our annual survey of more than 500 EMI Health participating medical providers. We are pleased to see that the vast majority of you are happy with our service.

Overall: 95.0% are satisfied
Service via Telephone: 94.8% are satisfied

Claims Payment: 91.9% are satisfied
Provider Relations: 90.2% are satisfied

We value your feedback and participation in the survey. Of course, our ears are always open, so you don't have to wait for the next survey to express yourself. Feel free to contact your provider relations representative if you have questions or concerns.

Increased coverage for immunizations

We are pleased to announce that most EMI Health medical plans now include coverage for all immunizations that have in effect a recommendation from the Advisory Committee on Immunization Practices of the Centers for Disease Control and Prevention (CDC). The current recommendations are as follows:

VACCINE	Birth	1 mo	2 mo	4 mo	6 mo	12 mo	15 mo	18 mo	19-23 mo	2-3 years	4-6 years	7-10 years	11-12 years	13-18 years
Hepatitis B	HepB	HepB				HepB							HepB Catch Up	
Rotavirus			RV	RV	RV									
Diphtheria, Tetanus, Pertussis			DTaP	DTaP	DTaP			DTaP				DTaP	DTaP	DTaP Catch Up
Haemophilus Influenzae Type b			Hib	Hib	Hib		Hib							
Inactivated Poliovirus			IPV	IPV		IPV					IPV		Poliovirus Catch Up	
Measles, Mumps, Rubella											MMR		MMR Catch Up	
Varicella											Varicella		Varicella Catch Up	
Pneumococcal			PCV	PCV	PCV	PCV							PPSV	
Influenza									Influenza (Yearly)					
Hepatitis A							HepA (2 Doses)					HepA Series		
Meningococcal												MCV4		MCV4 Catch Up
Human Papillomavirus													HPV	HPV Catch Up

VACCINE	19-26 Years	27-49 Years	50-59 Years	60-64 Years	≥ 65 Years
Diphtheria, Tetanus, Pertussis (Td/Tdap)	Substitute one-time dose of Tdap for Td booster; then boost with Td every 10 years			Td booster every 10 years	
Measles, Mumps, Rubella	1 or 2 doses		1 doses		
Varicella	2 doses				
Zoster				1 dose	
Pneumococcal	1 or 2 doses				1 dose
Influenza	1 dose annually				
Hepatitis A	2 doses				
Hepatitis B	3 doses				
Meningococcal	1 or more dose				
Human Papillomavirus	3 doses for females				

Plans may vary. For a specific patient's benefits and eligibility information, please call EMI Health's Provider Assist Line at (801) 262-7975 or (800) 644-5411.

Introducing EMI Health's new Assistant Vice President of Provider Relations

We are pleased to introduce Ben Lewis, our new Assistant Vice President of Provider Relations and Network Development. Ben brings with him a strong background in the healthcare environment, network management, and provider relations, including 25 years with Intermountain Healthcare. Ben is a tremendous asset to our team, and we are confident that you will find his knowledge and experience to be a great benefit to our providers as well.

Provider relations contacts

Urban Region

(Salt Lake County)

Brenda Walton (801) 270-2950 or (800) 662-5850 ext. 2950
bwalton@emihealth.com

Central Region

(Includes Utah, Tooele, and Juab counties)

Bridgett Rieffanaugh (801) 270-2852 or
brieffanaugh@emihealth.com

South and Rural Regions

(Beaver, Carbon, Daggett, Duchesne, Emery, Garfield, Grand, Iron, Kane, Millard, Piute, San Juan, San Pete, Sevier, Summit, Uintah, Wasatch, Washington, and Wayne counties)

Brenda Walton (801) 270-2950 or (800) 662-5850 ext. 2950
bwalton@emihealth.com

North Region

(Box Elder, Cache, Davis, Morgan, Rich, and Weber counties)

Emily Bird, (801) 270-2951 or (800) 662-5850 ext. 2951
ebird@emihealth.com

Medicare Advantage Coordinator

Bridgett Rieffanaugh (801) 270-2852 or (800) 662-5850 ext. 2852
brieffanaugh@emihealth.com

Provider Dental Contracting Representative

Mindi Tagge
(801) 270-2821 or (800) 662-5850 ext.2821
mtagge@emihealth.com

For questions regarding NPI and EDI, TIN/address updates, or credentialing

Call (801) 262-7975 or (800) 644-5411