



# Medical Provider Newsletter



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## **EMI Health is developing a direct provider network in Utah**

EMI Health has accessed Beech Street's Utah provider panel for several years. After careful consideration, we have decided to develop our own provider network for the Utah service area. This will allow EMI Health to fully administer and service the contracted association we have with you. We value your participation with EMI Health, and you will soon be receiving a contract and credentialing forms from us. If you have completed EMI Health's credentialing process within the last two years, you will only need to complete the updated agreement (not the credentialing forms). In the meantime, if you have any questions, contact your provider relations representative (see page 2).

EMI Health has provided Utah employees with comprehensive, high-quality insurance benefits for over 75 years. We look forward to a continued association with you in support of our current and future membership.

## **You may be able to increase your income with electronic claims processing**

### **Why should I bill EDI?**

Electronic Data Interchange (EDI) can save you money by eliminating paper handling and reducing claim preparation time for staff. With EDI there are no expenses for paper or postage. Claims billed EDI have a faster processing time than paper claims, and there is a reduced chance of error, which improves data quality. Through accept and reject reports, available within 24 hours from the time of billing, you will know whether EMI Health has received your claim. Of course, EDI is HIPAA compliant.

### **How do I get started?**

To send claims through EDI, you will need to obtain a trading partner number from the Utah Health Information Network (UHIN). Once you've received that number, you may begin immediately submitting EDI claims to EMI Health's trading partner number HT000214-001. Test claims are not required. EMI Health also works with all of the major clearinghouses, including Apex and Emdeon. Be sure to mention your association with EMI Health, as Apex offers a discount to all EMI Health providers.

## **Online services available at [www.emihealth.com](http://www.emihealth.com)**

In addition to the excellent personal service you receive from our provider relations and provider assistance representatives, EMI Health offers a number of resources online for our participating providers, including the following:

- Administrative Manual
- Forms to change your Tax Identification Number or add a new one
- Back issues of this provider newsletter, beginning with Winter 2010
- Electronic Explanations of Payment through My Account

# Provider relations contacts

## **North Region**

(Box Elder, Davis, Morgan and Weber Counties)

### **Emily Bird**

(801) 270-2951 or (800) 662-5850 ext.2951  
ebird@emihealth.com

## **Urban Region**

Northern Salt Lake County (north of Murray)

### **Brenda Walton**

(801) 270-2950 or (800) 662-5850 ext. 2950  
bwalton@emihealth.com

Southern Salt Lake County (from Murray south)

### **Mindi Tagge**

(801) 270-2821 or (800) 662-5850 ext.2821  
mtagge@emihealth.com

## **Central Region**

(Utah, Tooele, and Juab counties)

### **Bridgett Rieffanaugh**

(801) 270-2852 or (800) 662-5850 ext. 2852  
brieffanaugh@emihealth.com

## **Rural Region**

(Beaver, Cache, Carbon, Daggett, Duchesne, Emery, Garfield, Grand, Iron, Kane, Millard, Piute, Rich, San Juan, Sanpete, Sevier, Summit, Uintah, Wasatch, Washington and Wayne Counties)

### **Nancy Hansen**

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nhansen@emihealth.com

## **For questions regarding NPI and EDI, TIN/address updates, or claims status**

Call (801) 262-7975 or (800) 644-5411