

2010 UDA Convention

The 2010 UDA Convention is almost here! Visit Educators Mutual at booth 635, and meet your Provider Relations team. The convention runs February 18 and 19.

2010 Fee Schedule

The 2010 fee schedule was mailed out the first week of December. Contact your Provider Relations Representative if you haven't received a schedule or if you would like another copy.

Provider Assistance vs. Provider Relations Representative

Are you ever confused about when you're supposed to call the Provider Assistance Line versus your Provider Relations Representative?

For general questions regarding NPI, EDI, TIN, address updates, credentialing, or claims inquiries, call Provider Assistance at (801) 262-7975 or (800) 644-5411.

Our Provider Assistance team will transfer you to your Provider Relations Representative when necessary.

Electronic Claims and Apex

What is ApexEDI?

Electronic Data Interchange (EDI) is a system of accepting claims electronically. Educators is an EDI partner with Apex, a privately-held company that has an exclusive national electronic trade network.

Why should I bill EDI?

ApexEDI saves you time and money. It eliminates paper handling and requires less preparation time for staff. With EDI, there are no paper or postage expenses. Claims billed EDI have a faster processing time than paper claims. It also reduces the chance of error, which improves data quality.

The Apex network is designed to work with virtually any practice management system to make it simple and convenient for you.

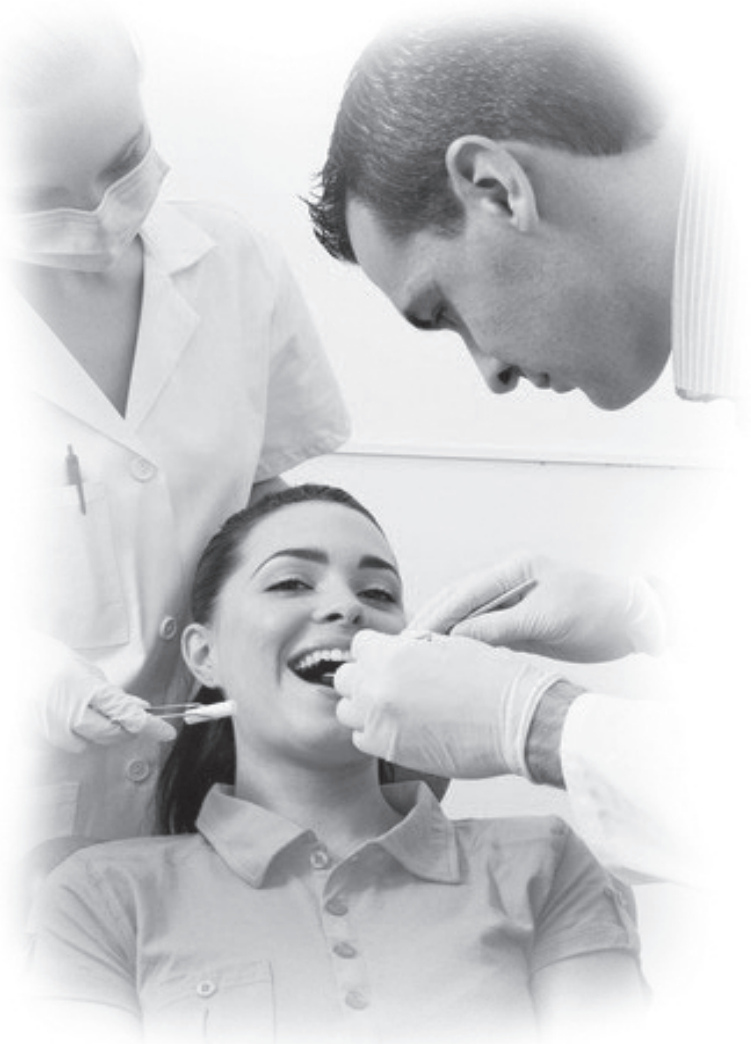
How do I get started?

Call Apex at 1-800-840-9152, and they will send you a registration form and the software. Setup and training takes only 30 minutes by phone.

For more information about ApexEDI, visit www.apexedi.com. Apex offers a reduced fee to Educators' providers.



DENTAL PROVIDER NEWSLETTER



Online Provider Manual

Our administrative manual is now available online! To access the manual, go to <http://www.educatorsmutual.com/members/search.aspx>.

Urban Region*(Salt Lake County)*

Brenda Walton (801) 270-2950 or (800) 662-5850 ext. 2950
 bwalton@educatorsmutual.com

Central Region*(Utah, Tooele, and Juab counties)*

Bridgett Rieffanaugh (801) 270-2852 or (800) 662-5850 ext. 2852
 brieffanaugh@educatorsmutual.com

South and Rural Regions*(Beaver, Carbon, Daggett, Duchesne, Emery, Garfield, Grand, Iron, Kane, Millard, Piute, San Juan, San Pete, Sevier, Summit, Uintah, Wasatch, Washington, and Wayne counties)*

Crystal Peterson (801) 270-2958 or (800) 662-5850 ext. 2958
 cpeterson@educatorsmutual.com

North Region*(Box Elder, Cache, Davis, Morgan, Rich, and Weber counties)*

Emily Bird (801) 270-2951 or (800) 662-5850 ext.2951
 ebird@educatorsmutual.com

Provider Credentialing Representative

Chemille Pierson (801) 270-2928
 cpierson@educatorsmutual.com



(800) 662-5850 FAX (801) 269-9734 educatorsmutual.com

852 East Arrowhead Lane
 Murray, Utah 84107-5298

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