



Dental Provider Newsletter

Visit us at the 2012 UDA Convention

The 2012 UDA Convention is just around the corner. Visit with your EMI Health provider relations team at booth 631. The convention runs February 16 and 17 at the Calvin L. Rampton Salt Palace Convention Center. Exhibits are open from 9 a.m. until 5:30 p.m.

Choice Dental Plan is growing in popularity

We have seen a large increase this year in the number of employer groups that are taking advantage of the flexibility of EMI Health's Choice Dental Plan. The Choice Plan is a coinsurance product that uses both the Advantage and Premier networks. The Choice Dental Plan provides enrollees with the option of a richer benefit (lower deductible and coinsurance and higher annual maximum) when using the Advantage network, as well as the flexibility to use the broader Premier network.

Under the Choice Dental Plan, the Advantage network takes precedence over the Premier network. Dentists who participate on both networks will be reimbursed according to the Advantage Plus fee schedule, based on the richer Advantage Plus benefits of the Choice Dental Plan design. Patients will typically take advantage of the richer Advantage Plus benefits to receive more dental benefits throughout the year, since their out-of-pocket expenses will be less with lower coinsurance amounts and a higher annual maximum. You can identify Choice enrollees by the plan name on their EMI Health member ID cards.

You may be able to increase your income with electronic claims processing

Why should I bill EDI?

Electronic Data Interchange (EDI) can save you money by eliminating paper handling and reducing claim preparation time for staff. With EDI there are no expenses for paper or postage. Claims billed EDI have a faster processing time than paper claims, and there is a reduced chance of error, which improves data quality. Through accept and reject reports, available within 24 hours from the time of billing, you will know whether EMI Health has received your claim. Of course, EDI is HIPAA compliant.

How do I get started?

To send claims through EDI, you will need to obtain a trading partner number from the Utah Health Information Network (UHIN). Once you've received that number, you may begin immediately submitting EDI claims to EMI Health's trading partner number HT000214-001. Test claims are not required. EMI Health also works with all of the major clearinghouses, including Apex and Emdeon. Be sure to mention your association with EMI Health, as Apex offers a discount to all EMI Health providers.

Online services available at www.emihealth.com

In addition to the excellent personal service you receive from our provider relations and provider assistance representatives, EMI Health offers a number of resources online for our participating dentists, including the following:

- Dental Administrative Manual
- Forms to change your Tax Identification Number or add a new one
- Back issues of this provider newsletter, beginning with February 2010
- Electronic Explanations of Payment through My Account



North Region

(Box Elder, Davis, Morgan and Weber Counties)

Emily Bird

(801) 270-2951 or (800) 662-5850 ext.2951
ebird@emihealth.com

Urban Region

Northern Salt Lake County (north of Murray)

Brenda Walton

(801) 270-2950 or (800) 662-5850 ext. 2950
bwalton@emihealth.com

Southern Salt Lake County (from Murray south)

Mindi Tagge

(801) 270-2821 or (800) 662-5850 ext.2821
mtagge@emihealth.com

Central Region

(Utah, Tooele, and Juab counties)

Bridgett Rieffanaugh

(801) 270-2852 or (800) 662-5850 ext. 2852
brieffanaugh@emihealth.com

Rural Region

(Beaver, Cache, Carbon, Daggett, Duchesne, Emery, Garfield, Grand, Iron, Kane, Millard, Piute, Rich, San Juan, Sanpete, Sevier, Summit, Uintah, Wasatch, Washington and Wayne Counties)

Nancy Hansen

(801) 270-2928 or (800) 662-5850 ext. 2928
nhansen@emihealth.com

**For questions regarding NPI and EDI,
TIN/address updates, or claims status**

Call (801) 262-7975 or (800) 644-5411

(800) 662-5850 FAX (801) 269-9734 emihealth.com

852 East Arrowhead Lane
Murray, Utah 84107-5298

Smart Benefits
EMI HEALTHTM